

Tabelle 0.0.1: Allgemeines Modell einer affordanzbasierten [aff] Differenzierung der Dienstleistungsumwelt

Antreffbare Umwelt U			
n-fach angetroffene Umwelt U_N für $n = 2$ Nutzergruppen			
$U_{N_1} = \{aff_{N_{1_1}}, aff_{N_{1_2}}, \dots, aff_{N_{1_n}}\}$		$U_{N_2} = \{aff_{N_{2_1}}, aff_{N_{2_2}}, \dots, aff_{N_{2_n}}\}$	
$U_{N_1rel} = \{U_{N_1} \mid (aff_{N_1} \cap aff_{N_2})\}$	$U_{N_1N_2gem} = \{U_{N_1} \mid (aff_{N_1} \cup aff_{N_2})\}$	$U_{N_2rel} = \{U_{N_2} \mid (aff_{N_2} \cap aff_{N_1})\}$	$U_{N_2disj} = \{U_{N_2} \mid (aff_{N_2} \neq aff_{N_1})\}$
$U_{N_1} = \{U_{N_1rel}, U_{N_1N_2gem}, U_{N_1disj}\}$		$U_{N_2} = \{U_{N_2rel}, U_{N_1N_2gem}, U_{N_2disj}\}$	